

TITLE SHEET

VERMONT TELECOMMUNICATIONS TARIFF

This Tariff contains the descriptions, regulations, service standards and rates applicable to the furnishing of service and facilities for telecommunications services provided by IDT America, Corp. with principal offices at 520 Broad Street, Newark, New Jersey 07102-3111. This Tariff applies to services provided within the State of Vermont. This Tariff is on file with the Vermont Public Service Board and copies may be inspected, during normal business hours, at the Company's principal place of business.

Issued: October 30, 2003

Effective: December 14, 2003

By:

Carl Wolf Billek, Associate General Counsel
IDT America, Corp.
520 Broad Street
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**PREFACE--NOTICE CONCERNING ALL TERMS AND CONDITIONS and
RATES**

The State of Vermont Public Service Board ("VPSB") requires that each telecommunications provider's Terms and Conditions comply and not conflict with requirements of Vermont Statutes and VPSB rules and orders, including but not limited to those listed below. Any provision in these Terms and Conditions or rate schedules that conflicts with a Vermont statute, VPSB rules, and VPSB orders is deemed not approved and is not enforceable. In addition, the Company shall comply with VPSB orders in the following dockets, and any Terms and Conditions or rate schedules contained in this tariff that conflict with an order in these dockets is deemed not approved and is not enforceable.

VPSB Rule 3.200 - Establishment of Creditworthiness and Deposits

VPSB Rule 3.110 or 3.400 - Provision for Disconnections

VPSB Rule 4.700 - Slamming Prohibition

Docket 6255 - Establishment of Wholesale Service Quality Standards

Docket 6012 - Public Telephone Services

Docket 5903 - Concerning Consumer Protection, Retail Service Quality Standards, and Privacy Protections

Docket 5713 - Provision of Competitive Telecommunications Services

Docket 5670 - Basic-Service Calling Areas

Docket 5566 - Concerning the Provision of Alternative Operator Services

Docket 5028 - Lifeline and Link up Service Programs and Hearing Impaired Customers

The Company understands that if it applies or enforces any provision of these Terms and Conditions that is in conflict with a rule of the VPSB, or the Vermont Statutes, or an order listed above, the rule or statute will govern; and the company may be subject to action by the Vermont Department of Public Service or an investigation by the VPSB pursuant to 30 V.S.A. § 208.

In addition, Section 1 and 2 of this tariff shall prevail over any other portion of this tariff that conflicts with Section 1 or 2.

The undersigned officer/agent of IDT America, Corp. certifies that IDT America, Corp. has adopted the Department of Public Service's standardized tariff language in this Preface and Sections 1 and 2 of this tariff without modification.

Name and title of Company Officer or Agent

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Effective: December 14, 2003

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CHECK SHEET

The Pages of this Tariff, as listed below, are effective as of the date shown at the bottom of the respective Page(s). Original and revised Pages as named below comprise all changes from the original Tariff and are currently in effect as of the date at the bottom of this page.

Page	Revision	Page	Revision	Page	Revision
1	Original	24*	1 st Revised	43	Original
2	Original	25*	1 st Revised	44	Original
3*	1 st Revised	26*	1 st Revised	45	Original
4	Original	26.1*	Original	46	Original
5	Original	26.2*	Original	47	Original
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7	Original	27*	1 st Revised	49	Original
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10	Original	30*	1 st Revised	52*	1 st Revised
11	Original	31*	1 st Revised	53*	1 st Revised
12	Original	32	Original	54*	1 st Revised
13	Original	33*	1 st Revised	55*	1 st Revised
14	Original	33.1*	Original	55.1*	Original
15	Original	33.2*	Original	56*	1 st Revised
16	Original	34	Original	57*	1 st Revised
17	Original	35	Original	58	Original
18	Original	36	Original	59*	1 st Revised
19	Original	37*	1 st Revised	60	Original
20*	1 st Revised	38	Original	61	Original
20.1	1 st Revised	39	Original	62	Original
21	Original	40	Original	63	Original
22	Original	41	Original	64	Original
23	Original	42	Original		

*New or Revised

Issued: January 16, 2004

Effective: March 1, 2004

By:

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TARIFF FORMAT

A. Page Numbering - Page numbers appear in the upper right corner of the Page. Pages are numbered sequentially. However, new Pages are occasionally added to the Tariff. When a new Page is added between Pages already in effect, a decimal is added. For example, a new Page added between Pages 14 and 15 would be 13.1.

B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each Page. These numbers are used to determine the most current Page version on file with the Vermont Public Service Board. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of various suspension periods, deferrals, etc. that the Vermont Public Service Board follows in their Tariff approval process, the most current Page number on file with the Board is not always the Tariff Page in effect. Consult the Check Page for the Page currently in effect.

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).I.
- 2.1.1.A.1.(a).I.(i).
- 2.1.1.A.1.(a).I.(i).(1).

D. Check Pages - When a Tariff filing is made with the Vermont Public Service Board, an updated check Page accompanies the Tariff filing. The check Page lists the Pages contained in the Tariff, with a cross reference to the current revision number. When new Pages are added, the check Page is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this Page if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some Pages). The Tariff user should refer to the latest check Page to find out if a particular Page is the most current on file with the Vermont Public Service Board.

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

C - to signify a changed regulation

D - to signify a discontinue or deleted rate or regulation

I - to signify a rate increase

M - to signify tariff information moved to a different page without any change

N - to signify a new or changed rate or regulation

R - to signify a rate reduction

T - to signify a change in text but no change in an existing rate or regulation

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SECTION 1 - DEFINITIONS

Access Line - An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Customer's location to the Carrier's location or switching center.

Authorization Code - A numerical code, one or more of which may be assigned to a Customer, to enable the Carrier to identify the origin of the Customer so it may rate and bill the call.

Automatic number identification (ANI) is used as the authorization code wherever possible.

"Carrier" or "Company" - Refers to IDT America, Corp.
(Company name including d/b/a if any)

Completed call - A call which the Company's network has determined has been answered by a person, answering machine, fax machine, computer modem device, or other mechanical answering device.

Customer - The person, firm, corporation or other legal entity which orders the services of the Company and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Dedicated Access - The Customer gains entry to the Company's services by a direct path from the Customer's location to the company's point of presence.

Residential customer - A customer who has telephone service at a dwelling and the service is used primarily for domestic or social purposes. All other customers are nonresidential customers.

Resp. Org. - Responsible Organization or entity identified by an 8XX service Customer that manages and administers records in the 8XX database and management system.

Service - Any telecommunications service(s) provided by the carrier under these schedules.

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SECTION 1 - DEFINITIONS, CONT'D.

Station - A telephone instrument consisting of a connected transmitter, receiver, and associated apparatus to permit sending or receiving telephone messages.

Switched Access - The Customer gains entry to the Company's services by a transmission line that is switched through the local exchange carrier to reach the company's point of presence.

Telecommunications service- Used throughout this tariff to mean the transmission of any interactive two-way electromagnetic communications, including voice, image, data and information. Transmission of electromagnetic communications includes the use of any media such as wires, cables, television cables, microwaves, radio waves, light waves or any combination of those or similar media.

Time period – The Company's rates are available 24 hours a day, 7 days a week, 365 days a year with no time of day or date restrictions.

Underlying Carrier - The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of Customer telecommunications traffic.

VPSB - Used throughout this tariff to mean the Vermont Public Service Board.

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SECTION 2 – RULES AND REGULATIONS

2.1 Undertaking of the Company

This tariff contains the rules, regulations and rates applicable to intrastate telecommunications services provided by the Company for telecommunications within the State of Vermont. Services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff in compliance with limitations set forth in the VPSB's rules. In-state toll services provided by the Company are provided on a statewide basis and are not intended to be limited geographically. The Company offers service to all those who desire to purchase service from the Company consistent with all of the provisions of this tariff. Customers interested in the Company's services shall provide sufficient information to the Company to fully identify the Customer and the services requested.

2.1.1 The Company may examine the credit record and check the references of all applicants and Customers, prior to accepting the service order, only in accordance with VPSB Rule 3.200, the Fair Credit Reporting Act, and Vermont law. The service application shall not in itself obligate the Company to provide services.

2.1.2 The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer only in accordance with VPSB Rule 4.700 and Vermont law, to allow connection of a Customer's location to a service provided by the Company.

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SECTION 2 – RULES AND REGULATIONS

- 2.1.3 The services provided by the Company are not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services, but may involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS) of underlying common carriers subject to the jurisdiction of the VPSB.
- 2.2 **Use of Services**
- 2.2.1 The use of the Company's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.2 The Company's services are available for use 24 hours per day, seven days per week.
- 2.2.3 The Company does not transmit messages, but the services may be used for that purpose.
- 2.2.4 Customers shall not use the service provided under this tariff for any unlawful purpose.
- 2.2.5 As soon as the customer becomes aware of such unauthorized use, the Customer is responsible for notifying the Company of any unauthorized use of services.

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SECTION 2 – RULES AND REGULATIONS

2.3 Liability

- 2.3.1 The Company's liability for damages arising out of any failure of service shall not exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.
- 2.3.2 The Company is not liable for any act or omission of any entity, other than employees or agents of the Company, furnishing facilities or services connected with or provided in conjunction with the Company's services.

2.4 Interruption of Service

- 2.3.1. The Company will attempt to provide continuous and uninterrupted service. When the Company schedules a service interruption for maintenance or repairs, the Company will notify customers of the cause and expected duration of the interruption at least 24 hours in advance, when possible.
- 2.3.2. Upon customer request, the Company will credit a customer's account for service interruptions which are not due to the Company's testing or adjusting less than two continuous hours, negligence of the customer, or to the failure of channels or equipment provided by the customer. Before requesting a credit, the customer will take reasonable steps to verify that the trouble could not have been prevented by the customer and is not in the customer's wiring or equipment. For purposes of computing a credit for services, a month consists of 720 hours. The Company will credit the customer's account at the rate of 1/720th of the monthly charge for the service affected for each full hour of the interruption.

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SECTION 2 – RULES AND REGULATIONS

2.4 Interruption of Service (cont'd)

2.3.2 The following formula shall apply for interruptions lasting more than two continuous hours:

$$\text{Credit} - \frac{A \times B}{720}$$

"A" - outage time in hours (must be a continuous duration of two hours or more.)

"B" - total monthly charges for affected service

2.5 Responsibilities of the Customer

2.3.3 The Customer is responsible for placing any necessary orders and complying with tariff regulations. The Customer is also responsible for the payment of charges for services provided under this tariff.

2.3.4 The Customer must use the services offered in this tariff in a manner consistent with the terms of this tariff and the policies and regulations of all state, federal and local authorities having jurisdiction over the service.

2.5.3 The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by the Company on the Customer's behalf.

2.5.4 If required for the provision of the Company's services, the Customer must provide any equipment space, supporting structure, conduit and electrical power without charge to the Company.

2.5.5 The Customer is responsible of ensuring that the customer premise equipment is compatible with the Company's facilities or services.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

2.5 Responsibilities of the Customer (cont'd)

2.5.6 The Customer must pay the Company for replacement or repair of damage to the service or facilities of the Company caused by negligence or willful act of the Customer, by improper use of the services, or by use of service provided by Customer.

2.3.9 The Customer must pay for the loss through theft of any Company's service connected at Customer's premises only if the Customer has failed to take reasonable precautions to prevent such theft of service.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

2.6 Cancellation or Limitation of Services

- 2.6.1 The Company may discontinue furnishing services, or limit the use of service, in accordance with VPSB Rules 3.300 for residential Customers or 3.400 for nonresidential Customers.
- 2.6.2 Service may be terminated by the Company by blocking traffic, either in its entirety or only to certain locations or NXX exchanges, or by blocking calls using certain Customer authorization.
- 2.6.3 The Customer may terminate service at any time upon oral or written notice for the Company's standard month to month service. Customer will be liable for all usage on any of the Company's service offerings until the Customer actually terminates the service.
- 2.6.4 If a customer accumulates undisputed delinquent 8XX service charges and service is consequently terminated, the toll free numbers are not portable.

2.7 Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission on file with the VPSB, and VPSB Rules 3.300 or 3.400.

2.8 Deposits

The Company will collect deposits in accordance with VPSB Rule 3.200. The Company does not charge a deposit for any service or portion of a service billed in advance.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

2.9 Taxes & Surcharges

All federal, state and local taxes, imposed on the customer, including the Vermont Universal Service Fund Surcharge, fees, sales taxes, and use taxes are billed as separate line items and are not included in the rates quoted in this tariff. All federal, state and local taxes, sales taxes, use taxes, assessments, surcharges, or fees imposed on the company are included in the rates quoted in this tariff.

2.10 Late Charges

Any late payment fees shall be listed with the rates for any service upon which the Company assesses a fee for late payment. No late payment fee shall exceed 1.5%, as set forth in Section 4 of this tariff, per month of any unpaid, undisputed amount, and shall not commence until 30 days after rendition of bills.

2.11 Returned Check Charge

Whenever a check or draft presented for payment for service is not accepted by the institution on which it is written, the Company may charge a reasonable fee as set forth in Section 4 of this tariff.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

2.12 Computation of Charges

2.12.1 When rates for service are based on airline mileage between rate centers of the calling and called stations, the location of Rate Centers is based on mileage calculated using the Vertical and Horizontal (V&H) coordinate system reflected in AT&T's FCC Tariff No. 10.

2.12.2 Timing begins when the called station is answered and two way communication is possible, as determined by standard industry methods. Timing for each call ends when either party hangs up. The Company will not bill for uncompleted calls. Calls originating in one time period and terminating in another time period will be billed according to the rates in effect during each portion of the call.

2.13 Customer Complaints and/or Billing Disputes

2.13.1 Customer disputes shall be handled in accordance with the dispute resolution procedure contained in the July 2, 1999 VPSB Order in Docket No. 5903. Customer inquiries or complaints regarding service or accounting may be made to the Company in writing, telephone, or any other mutually agreeable means of communication. The Company shall provide an address and toll-free telephone number to the customer for lodging complaints, inquiries or disputes with each bill rendered. The Company shall provide representatives or agents to receive such customers communication who have authority and information to fully resolve customer complaints or disputes.

In the event of a dispute concerning an invoice, the customer must pay a sum equal to the amount of the undisputed portion of the bill. The Company shall continue to treat disputed portions of a customer's bill as disputed so long as the consumer continues to pursue a dispute resolution at the Company, the Vermont Department of Public Service, or the VPSB. If the customer has requested resolution of a dispute by the Department, the Company shall consider the dispute

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

2.13 Customer Complaints and/or Billing Disputes (cont'd)

2.13.1 active until otherwise notified by the Department or ordered by the VPSB. Adjustments to Customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate.

2.14 Level of Service

A Company shall provide end to end network availability of not less than P.01 (not more than 1% of calls blocked) at all times for all services.

2.15 Vermont Universal Service Fund

All Customers are subject to a Vermont Universal Service Fund surcharge. The surcharge is determined by applying it on most services contained in this tariff. Those services not subject to the surcharge are noted throughout the tariff. The rate of the surcharge shall be equal to the rate set annually by the VPSB.

2.16 Uniform Rate Disclosure

2.16.1 When the Company provides or is required to provide rate information, it shall disclose recurring rates to the customer on bills in the following units:

2.16.1.1 Usage (when the customer is billed by duration of usage), dollars per minute, along with the duration of the billing increment and the duration of any minimum duration per message;

2.16.1.2 Usage (when the customer is billed by the message or a per message surcharge is imposed), dollars per message;

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

2.16 **Uniform Rate Disclosure** (cont'd)

- 2.16.1.3 Availability of service (when the customer is billed a periodic recurring charge for availability of the service, regardless of the level of usage), dollars per month, along with the billing period.
- 2.16.1.4 Minimum charge (when the customer is billed a minimum charge when other charges do not exceed a certain threshold), dollars per billing period, along with the length of the billing period.
- 2.16.1.5 At such times, the Company shall also disclose the length of the interval at which it will bill the customer.

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SECTION 3 - DESCRIPTION OF SERVICE

3.1 Call Timing for Usage Sensitive Calls

- 3.1.1** Calls are measured in durational increments identified for each service. All calls which are fractions of a measurement increment are rounded-up to the next whole unit.
- 3.1.2** Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).
- 3.1.3** Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.

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SECTION 3 – DESCRIPTION OF SERVICE

3.2 Network Exchange Bundled Service

3.2.1 General

The Company offers local exchange only as part of a bundle or package of telecommunications services. All packages include local service, long distance service (interstate and intrastate toll), and selected custom calling features. Voice mail and optional Internet access¹ may be available with some packages at an additional price. The aforementioned services are only available as part of the bundled service offering and are not available on an individual service basis. Customers will be billed directly by the Company.

The Company provides Customers with the option of obtaining a Primary Line and Secondary Line per account:

A. Primary Line

The initial residential local exchange access line per account.

B. Secondary Line

The second or additional residential local exchange access line, billed to the same address as the Primary Line. Should a Customer with both lines opt to disconnect the Primary Line, the remaining Secondary Line will automatically convert to a Primary Line with all features and functionality of such, and at the Primary Line monthly recurring rate. (D)

¹ Voice mail and Internet access are not regulated by the VPSB.

Issued: January 16, 2004

Effective: March 1, 2004

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SECTION 3 – DESCRIPTION OF SERVICE

3.2 Network Exchange Bundled Service

3.2.1 General (Cont'd)

IDT provides its Network Exchange Bundled Service via the use of the unbundled network elements (“UNEs”) of the incumbent local exchange carrier(s) (“ILEC”). The rates for UNEs may vary depending on the ILEC and the UNE “zone” that a particular consumer is located within. These UNE zones (or similarly named designation) are on file with the Commission by the ILEC. Accordingly, IDT may charge different rates for the same service plan depending on which ILEC’s UNE zone its consumer is located within. Where IDT offers the same plan at different rates depending on the UNE zone, it shall so designate the distinction in this Tariff. IDT concurs in the UNE zones of the ILEC presently on file with the Commission and in any subsequent modifications.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D

3.2 Network Exchange Service, (Cont'd.)

3.2.2 IDT America Unlimited Plan

IDT America Unlimited Service Plan includes the following:

1. Local Line and unlimited direct-dialed Local Exchange calling.
2. Unlimited direct-dialed intrastate and interstate toll calling within the Continental US.²
3. Custom Calling Features Package: Caller ID with Name, Call Waiting, Speed Dial (8), Call Waiting with Caller ID and Name and Anonymous Call Rejection.
4. An optional calling card with an intrastate rate of \$0.16 per minute and an interstate rate for calls within the Continental US of \$0.05 per minute. Calls made using the optional calling card are not included within the unlimited feature of this plan.

This service is for use by residential customers. The company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, the Customer's service will be assessed a \$50.00 monthly recurring data usage charge or be disconnected. For the purpose of this service plan, Customer's use of more than 4,000 minutes per month for non-voice applications including, but not limited to Internet access, shall cause the data usage charge to be imposed.

² All interstate calls under this plan to Hawaii and Alaska are \$0.162 and \$0.149, per minute, respectively.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D

3.2 Network Exchange Service, Cont'd.

3.2.3 IDT America Choice Service Plan

IDT America Choice Service Plan includes the following:

1. Local Line and unlimited direct-dialed Local Exchange calling.
2. Direct-dialed intrastate toll calls for \$0.16 per minute; customer has the option to pay an additional \$5.00 per line per month to receive unlimited direct-dialed intrastate toll calls instead of the per minute rate.
3. Direct-dialed interstate toll calls within the Continental US for \$0.05 per minute.³
4. Custom Calling Features Package: Caller ID with Name, Call Waiting, Call Waiting with Caller ID and Name and Anonymous Call Rejection.
5. An optional calling card with an intrastate rate of \$0.16 per minute and an interstate rate for calls within the Continental US of \$0.05 per minute. Calls made using the optional calling card are not included within the unlimited feature of this plan.
6. Additional calling features may be purchased on an a la carte basis, where available.

This service is for use by residential customers. The company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, the Customer's service will be assessed a \$50.00 monthly recurring data usage charge or be disconnected. For the purpose of this service plan, Customer's use of more than 4,000 minutes per month for non-voice applications including, but not limited to Internet access, shall cause the data usage charge to be imposed.

³ All interstate calls under this plan to Hawaii and Alaska are \$0.162 and \$0.149, per minute, respectively.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D

3.2 Network Exchange Service, Cont'd.

3.2.4 IDT America Additional Line Service Plan

IDT America Additional Line Service Plan includes the following:

1. Local Line and unlimited direct-dialed Local Exchange calling.
2. Direct-dialed intrastate toll calls for \$0.16 per minute.
3. Direct-dialed interstate toll calls within the Continental US for \$0.05 per minute.⁴
4. An optional calling card with an intrastate rate of \$0.16 per minute and an interstate rate for calls within the Continental US of \$0.05 per minute. Calls made using the optional calling card are not included within the unlimited feature of this plan.
5. Calling Features may be purchased on an a la carte basis, where available.:

In order to subscribe to this plan, the subscriber must have one or more lines subscribed to IDT's "America Unlimited" or "America Choice" plans. In the event the subscriber cancels their "America Unlimited" or "America Choice" plan(s) so that the only remaining IDT local service plan is their "Additional Line" plan, the "Additional Line" plan will automatically be changed to the plan type that was cancelled, and billed accordingly. If a subscriber has one or more "America Unlimited" and "America Choice" plans and cancels those "America Unlimited" and "America Choice" plans simultaneously, the "Additional Line" plan will be changed to an "America Unlimited" plan.

⁴ All interstate calls under this plan to Hawaii and Alaska are \$0.162 and \$0.149, per minute, respectively.

Issued: October 30, 2003

Effective: December 14, 2003

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SECTION 3 - DESCRIPTION OF SERVICE

3.3 Miscellaneous Charges

(T)

Where available, IDT offers Miscellaneous Services with its IDT America Unlimited, Choice and Additional Line plans. Certain miscellaneous services may be ordered or requested by the subscriber for an additional fee. Unless otherwise noted, rates are non-recurring. Not all services are available in all areas.

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3.3.1 Reserved for Future Use

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Issued: January 16, 2004

Effective: March 1, 2004

By:

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SECTION 3 - DESCRIPTION OF SERVICE

3.3 Miscellaneous Charges (T)

3.3.2 Reserved for Future Use (T)

(D)

(D)

Issued: January 16, 2004

Effective: March 1, 2004

By:

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SECTION 3 - DESCRIPTION OF SERVICE

3.3 Miscellaneous Charges (Cont'd.)

3.3.3 Reserved for Future Use

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3.3.4 Reserved for Future Use

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Material previously on this page moved to First Revised Page 27.

Issued: January 16, 2004

Effective: March 1, 2004

By:

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SECTION 3 - DESCRIPTION OF SERVICE

3.3 Miscellaneous Charges (Cont'd.)

(T)

3.3.5 Service Descriptions

(N)

Service Connection – When a subscriber requests initial connection or establishment of telephone service (Primary Line) and/or a second or additional line when the second or additional line is ordered simultaneously with the initial connection for service (Secondary Line). Rates for this Service vary, depending on whether IDT was required to make a home visit to install the Service.

Migration – Transfer of existing service from one local service provider to another.

Move Order – There are two types of Move Orders: Outside Move - Moving service from one location to another requiring a continuation of service at the new location; and Inside Move - Moving service to a different premise within the same address such as a move to a different apartment.

Transfer of Calls – Interception and referral of incoming calls to any telephone number.

Change of Telephone Numbers – When a subscriber retains service at the same location, but changes his telephone number.

Feature Add – When a subscriber customer requests a change, adding or removing a feature.

Delete a Feature – When a subscriber requests deletes of a presently received calling feature. Rates for this Service will vary, depending on whether the feature requested to be deleted is included in the caller's service package or not.

Move Plan – When a subscriber switches from one IDT Unlimited plan (*i.e.*, Unlimited, Choice or Additional Line) to another. Rates for this Service will vary, depending on the original plan and new plan.

Disconnect Line – When a subscriber requests disconnection of one or more telephone lines.

(N)

Issued: January 16, 2004

Effective: March 1, 2004

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SECTION 3 - DESCRIPTION OF SERVICE

3.3 Miscellaneous Charges (Cont'd.)

(T)

3.3.5 Service Descriptions

(N)

Suspend Line - Upon the request of the customer, service may be temporarily suspended. Neither outward or inward calling is provided during the period of suspension.

Restore Suspended Line/Service - A restoration charge applies to the restoration of suspended line and/or service and facilities because (voluntary or nonvoluntary) and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

Change Parameter Within Feature (FID) –Changing one or more attributes of a feature such as the ring cycle, call forwarding busy telephone number, call forwarding don't answer telephone number, etc.

Blocking Charge (Add or Delete) – Service request processing fee to add, change, or delete a blocking feature.

Supplemental Orders – Updates to an original service request to modify, change the due date, or cancel the request.

PIC Change - After a Customer's initial selection for a presubscribed carrier, for any change thereafter, a Presubscription Change Charge will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

Keep Same Number/New Location - When a subscriber retains service and telephone number, but changes location. Rates will vary for secondary/additional lines.

New Location/New Number - When a subscriber retains service but moves to a new location and switches telephone number.

(N)

Issued: January 16, 2004

Effective: March 1, 2004

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SECTION 3 - DESCRIPTION OF SERVICE

3.3 Miscellaneous Charges (Cont'd.)

(T)

3.3.5 Service Descriptions

(N)

Request Call Detail Report - When a subscriber requests local call detail for a given month.

Add/Delete PIC Freeze – When a subscriber adds or deletes a PIC Freeze, thus preventing his or her service from being switched without undergoing applicable PIC Freeze requirements.

Technician Dispatch - A separate Technician Dispatch Charge applies, in addition to all other charges for the visit, when a visit to the Customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to Customer-provided equipment or inside wire. This charge also applies for visits by the Company's agents or employees, at the Customer's request, to the Premises of the Customer, when the Customer fails to meet the Company's agent or employees for the prearranged appointment as requested.

Vanity Number – A Customer requests a specific telephone number.

Duplicate Invoice - A Customer requests an additional copy of a current bill or invoice.

Toll Restriction - At the Customer's request, the Company will restrict an individual residence or business line, from access to the interexchange carrier toll network, where facilities permit. The nonrecurring charge will apply to each line at the time of restriction. A nonrecurring Toll Service Restoral Charge will apply to each line when the customer requests that toll service be restored.

(N)

Issued: January 16, 2004

Effective: March 1, 2004

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SECTION 3 - DESCRIPTION OF SERVICE

3.4 Reserved for Future Use

3.5 Reserved for Future Use

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3.6 Reserved for Future Use

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Issued: January 16, 2004

Effective: March 1, 2004

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SECTION 3 - DESCRIPTION OF SERVICE

3.7 Public Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate calls that originate from any pay telephone, not presubscribed to the Company, used to access Company provided services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company provided service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g., using the "#" symbol). The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

Issued: October 30, 2003

Effective: December 14, 2003

By:

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SECTION 3 - DESCRIPTION OF SERVICE

3.8 Optional Calling Features (Cont'd)

3.8.1 Feature Descriptions (Cont'd)

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Issued: January 16, 2004

Effective: March 1, 2004

By:

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SECTION 3 - DESCRIPTION OF SERVICE

3.8 Optional Calling Features (Cont'd)

5.6.1 Feature Descriptions (Cont'd)

Speed Dialing (8) - This feature allows a user to dial selected numbers using one digit. Up to eight telephone numbers can be selected. The Speed Calling list can only accommodate a number consisting of 15 digits or less.

Speed Dialing (30) - This feature allows a user to dial selected numbers using two digits. Up to thirty telephone numbers can be selected. The Speed Calling list can only accommodate a number consisting of 15 digits or less.

Call Return - Call return stores the number of the most recent incoming call (including unanswered calls) to a Customer's number. This allows a Customer to dial back any missed or unanswered telephone calls.

Repeat Dialing automatically redials the last telephone number the Customer dialed in the Customer's local calling area. The system will keep retrying the number attempting to make the connection if the line is busy.

Anonymous Call Rejection (ACR) - Anonymous Call Rejection (ACR) allows a customer to reject calls from callers who have blocked the display of their telephone numbers from a Caller ID device. ACR discourages anonymous calls, since callers must allow their numbers to be displayed in order to reach you.

When a customer activates Anonymous Call Rejection, callers who have blocked the display of their numbers will hear an announcement telling them that the Customer are not accepting blocked calls. They will be instructed to hang up, unblock their number and dial again if they wish to reach you.

A customer will hear a confirmation announcement whenever the Customer activate or deactivate the Anonymous Call Rejection feature.

Issued: October 30, 2003

Effective: December 14, 2003

By:

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SECTION 3 - DESCRIPTION OF SERVICE

3.8 Optional Calling Features (Cont'd)

3.8.1 Feature Descriptions (Cont'd)

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Call Forwarding Variable - Call Forwarding Variable allows the Customer to choose to reroute incoming calls to another specified telephone number. The Customer must activate and deactivate this feature.

Issued: January 16, 2004

Effective: March 1, 2004

By:

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SECTION 3 - DESCRIPTION OF SERVICE

3.8 Optional Calling Features (Cont'd)

3.8.1 Feature Descriptions (Cont'd)

Call Block - Provides ability to block up to a certain number of calls (telephone numbers) from reaching the subscriber.

Call Return - Call return stores the number of the most recent incoming call (including unanswered calls) to a Customer's number. This allows a Customer to dial back any missed or unanswered telephone calls.

Call Trace - allows Customers to key in a code that alerts the network to trace the last call received. The traced telephone number is automatically sent to the company for storage for a limited amount of time and is retrievable by legally constituted authorities upon proper request by them. By contacting the company the Customer can use this application to combat nuisance calls.

Call Waiting - Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the Customer to place the first call on hold, answer the second call and then alternate between both callers.

Call Waiting Deluxe - provides the Customer with Call Waiting, Caller Id and Call Waiting Id.

Caller ID - allows a Customer to see a caller's number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Caller ID records the number, date and time of each incoming call - including calls that aren't answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the Customer to provide the necessary CPE.

Issued: January 16, 2004
By:

Effective: March 1, 2004

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SECTION 3 - DESCRIPTION OF SERVICE

3.8 Optional Calling Features (Cont'd)

3.8.1 Feature Descriptions, Cont'd

Caller ID with Name - allows a Customer to see a caller's name previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Caller ID records the name, date and time of each incoming call - including calls that aren't answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the Customer to provide the necessary CPE.

Deny Call Trace - Prevents the use of the Call Trace (*57) per use feature for Trap and Trace.

Deny Repeat Call - Prevents the use of the Repeat Call (*66) per use feature.

Deny Return Call- Prevents the use of the Return Call (*69) per use feature.

Line Blocking - - Available via per use (*67) or monthly subscription; prevents name and phone number from appearing on another person's caller ID.

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Issued: January 16, 2004

Effective: March 1, 2004

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SECTION 3 - DESCRIPTION OF SERVICE

3.9 Directory Assistance Service

A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A Customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

3.9.1 Basic Directory Assistance

The rates specified following apply when Customers request company assistance in determining telephone numbers of Customers who are located in the same local service area or who are not located in the same local service area but who are located within the same NPA.

There are no call allowances or exemptions for Directory Assistance.

A maximum of two (2) requested telephone numbers are allowed per call.

Charges will not apply for calls placed from hospital services or calls placed from telephones where the Customer or, in the case of residence service, a member of the Customer's household, has been affirmed in writing as unable to use a Company provided directory because of a visual, physical or reading handicap.

Issued: October 30, 2003

Effective: December 14, 2003

By:

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SECTION 3 - DESCRIPTION OF SERVICE

3.9 Directory Assistance Service (Cont'd)

3.9.2 Directory Assistance Call Completion

Directory Assistance Call Completion (DACC) is a service that provides customers the option of having their local or intraLATA calls automatically completed when they request a telephone listing from the Directory Assistance operator. The call may be completed automatically or by the Directory Assistance operator.

The DACC portion of the call may either be billed in the same manner as the DA portion or alternately billed by using a calling card, billing to a third number, or collect. All operator-handled charges, as specified in Section 3.10 of this tariff, apply as appropriate.

There are no call allowances or exemptions for DACC.

For local and intraLATA calls, charges for DACC service are not applicable to calls placed by those customers with reading, visual, or physical handicaps.

Issued: October 30, 2003

Effective: December 14, 2003

By:

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SECTION 3 - DESCRIPTION OF SERVICE

3.9 Directory Assistance Service (Cont'd)

3.9.3 National Directory Assistance Service

National Directory Assistance Service is provided to customers of the Company for the purpose of requesting telephone numbers of individuals or businesses who are located outside the customer's local calling area or outside the customer's home numbering plan area. Directory Assistance Call Completion is not offered with National Directory Assistance Call Service. The service is available where facilities permit.

There are no call allowances or exemptions for National Directory Assistance.

A maximum of two (2) requested telephone numbers are allowed per call.

Issued: October 30, 2003

Effective: December 14, 2003

By:

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SECTION 3 - DESCRIPTION OF SERVICE

3.10 Operator Services

The Company's operator services, available to presubscribed Customers, are accessible on a twenty-four (24) hour per day seven (7) days per week basis. In addition to the per call service charge, usage rates apply. The types of calls handled are as follows:

Customer Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number where the capability exists for the Customer to do so. A separate rate applies in the event operator assistance is requested for entering the Customer's card number for billing purposes.

Operator Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized telephone Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.

Operator Station - These charges apply in addition to usage charges for non-Person-to-Person calls placed using the assistance of a Company operator and billed Collect, to a Third Party, by deposit of coins in Pay Telephones, or via some method other than a Calling Card or Commercial Credit Card.

Person-to-Person - This charge applies in addition to usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to a Calling Card, Commercial Credit Card, Collect, by deposit of coins in Pay Telephones, or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available.

Collect This charge applies when a calling party dials '0-NPA-NXX-XXXX' from any originating line and asks the operator to place a collect call to a terminating line. Collect calls can be local, regional or long-distance and are charged to the terminating line.

Third Party Billed - This charge applies when the calling party dials '0-NPA-NXX-XXXX' and asks the operator to bill the call to any line. Calls can be local, regional or long-distance, and originate from any line and terminate to any line.

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Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service. In addition to usage charges, an operator assistance charge applies to each call:

Issued: January 16, 2004
By:

Effective: March 1, 2004

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SECTION 3 - DESCRIPTION OF SERVICE

3.10 Operator Services

3.10.1 Local Operator Assistance Services

Operator assistance is provided to Customers presubscribed to IDT's service, for assistance in completing or billing calls within the state of Vermont.

Issued: October 30, 2003

Effective: December 14, 2003

By:

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SECTION 3 - DESCRIPTION OF SERVICE

3.11 Busy Line Verification and Line Interrupt Service

Upon request of a calling party the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Busy Line Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption. Verification and emergency interrupt service is offered where facilities permit.

No charge will apply when the calling party advises that the call is to or from an official public emergency agency. Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit. If the Customer has the operator interrupt a call, both the Busy Line Verification and the Emergency Interrupt charge will apply

The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

Issued: October 30, 2003

Effective: December 14, 2003

By:

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SECTION 3 - DESCRIPTION OF SERVICE

3.11 Directory Listing Services

3.11.1 General

The following rates and regulations apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records of the Company.

Directory listings are limited to such information as is essential to the identification of the listed party. The listing of a service, commodity, or trade name is not permitted unless it is the name, or an integral part of the name, under which the Customer does business.

A listing is limited to one line in the directory, except where in the judgement of the Company, more than one line is required to identify the Customer properly. In such cases, the additional lines required are provided at no extra charge.

Listing services are available with all classes of main telephone exchange service.

3.11.2 Listings

A. Primary Listing

One listing, termed the primary listing, is included with each exchange access line or each joint user service.

Issued: October 30, 2003

Effective: December 14, 2003

By:

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.

3.12 Directory Listing Services (Cont'd)

3.12.2 Listings (Cont'd)

B. Additional Listings

Additional listings may be the listings of individual names of those entitled to use the customer's service or, for business, Departments, Divisions, Tradenames, etc.

In connection with business and residence service, regular additional listings are available only in the names of Authorized Users of the Customer's service.

Ordinarily, all additional listings are of the same address and telephone number as the primary listings, except as provided for joint user and alternate number listings.

However, when it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing will be permitted under the address of a branch exchange, Centrex or extension of an exchange service line installed on the premises of the Customer, but at an address different from that of the attendant position of main service.

Business additional listings are not permitted in connection with residence service. Residence additional listings are also permitted in connection with business service which is located in a residence and for permanent or season guests residing in a hotel or club.

A residence dual name additional listing is comprised of a surname, two first names, address and telephone number. A residence dual name additional listing may be provided for two persons who share the same surname and reside at the same address, or for a person known by two first names.

Issued: October 30, 2003

Effective: December 14, 2003

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.

3.12 Directory Listing Services (Cont'd)

3.12.2 Listings (Cont'd)

C. Nonpublished Service (Cont'd)

The telephone numbers of nonpublished service are not listed in either the Company's alphabetical directory or Directory Assistance records available to the general public.

Non published information may be released to emergency service providers, to customers who subscribe to Company offerings which require the information to provide service and/ or bill their clients, or, to telephone customers who are billed for calls placed to or from nonpublished numbers and to entities which collect for the billed services. Nonpublished names and/or telephone numbers may also be delivered to customers on a call-by-call basis.

Incoming calls to nonpublished service will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim the calling party may present, except claims of emergencies involving life and death. In such cases, the Company will call the non-published number and request permission to make an immediate connection to the calling party.

When the Company agrees to keep a number unlisted, it does so without any obligation.

Issued: October 30, 2003

Effective: December 14, 2003

By:

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.

3.12 Directory Listing Services (Cont'd)

3.12.2 Listings (Cont'd)

C. Nonpublished Service (Cont'd)

Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to some. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-published service.

The Subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

Issued: October 30, 2003

Effective: December 14, 2003

By:

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.

3.12 Directory Listing Services (Cont'd)

3.12.2 Listings (Cont'd)

D. Nonlisted Service

Non-listed service means that the Customer's telephone number is not listed in the directory, but does it appear in the Company's Directory Assistance Records.

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will only complete calls to a nonlisted number, if requested by a caller, during the course of a directory assistance call completion service. When the Company agrees to keep a number unlisted, it does so without any obligation.

Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to some. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for nonlisted service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service or the disclosing of said number to any person.

Issued: October 30, 2003

Effective: December 14, 2003

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.

3.12 Directory Listing Services (Cont'd)

3.12.2 Listings (Cont'd)

E. Toll-Free Directory Listing

Where available, a listing which references the Toll Free Number for a Business customer will be made available.

Issued: October 30, 2003

Effective: December 14, 2003

By:

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.

3.13 Carrier Presubscription

3.13.1 General

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier which the Customer wishes to be the carrier of choice for Intrastate (intraLATA) and Interstate (interLATA) toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an Intrastate or Interstate toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

3.13.2 Presubscription Options - Customers may select the same carrier or separate carriers for Intrastate and Interstate long distance. The following options for long distance Presubscription are available:

Option A: Customer selects the Company as the presubscribed carrier for Intrastate and Interstate toll calls subject to presubscription.

Option B: Customer may select the Company as the presubscribed carrier for Intrastate calls subject to presubscription and some other carrier as the presubscribed carrier for Interstate toll calls subject to presubscription.

Option C: Customer may select a carrier other than the Company for Intrastate toll calls subject to presubscription and the Company for Interstate toll calls subject to presubscription.

Option D: Customer may select the carrier other than the Company for both Intrastate and Interstate toll calls subject to presubscription.

Issued: October 30, 2003

Effective: December 14, 2003

By:

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.

3.13 Carrier Presubscription (Cont'd)

3.13.2 Presubscription Options

Option E: Customer may select two different carriers, neither being the Company for Intrastate and Interstate toll calls. One carrier to be the Customer's primary Intrastate interexchange carrier. The other carrier to be the Customer's primary Interstate interexchange carrier.

Option F: Customer may select a carrier other than the Company for no presubscribed carrier for Intrastate toll calls subject to presubscription which will require the Customer to dial a carrier access code to route all Intrastate toll calls to the carrier of choice for each call.

Issued: October 30, 2003

Effective: December 14, 2003

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.

3.13 Carrier Presubscription, (Cont'd.)

3.13.3 Rules and Regulations

Customers of record will retain their primary interexchange carrier(s) until they request that their dialing arrangements be changed. Customers of record or new Customers may select either Options A, B, C, D, E or F for Intrastate Presubscription. Customers may change their selected Option and/or presubscribed toll carrier at any time subject to charges specified in 3.13.5 of this tariff.

3.13.4 Presubscription Procedures

A new Customer will be asked to select Intrastate and Interstate toll carriers at the time the Customer places an order to establish local exchange service with the Company. The Company will process the Customer's order for service. All new Customers' initial requests for Intrastate toll service presubscription shall be provided free of charge.

If a new Customer is unable to make selection at the time the new Customer places an order to establish local exchange service, the Company will read a random listing of all available Intrastate and Interstate carriers to aid the Customer in selection. If selection is still not possible, the Company will inform the Customer that he/she will be given 90 calendar days in which to inform the Company of his/her choice for primary toll carrier(s) free of charge. Until the Customer informs the Company of his/her choice of primary toll carrier, the Customer will not have access to long distance services on a presubscribed basis, but rather will be required to dial a carrier access code to route all toll calls to the carrier(s) of choice. Customers who inform the Company of a choice for toll carrier presubscription within the 90 day period will not be assessed a service charge for the initial Customer request. Customers of record may initiate a Intrastate or Interstate presubscription change at any time, subject to the charges specified in 4.11 of this tariff. If a Customer of record inquires of the Company of the carriers available for toll presubscription, the Company will read a random listing of all available Intrastate carriers to aid the Customer in selection.

Issued: October 30, 2003

Effective: December 14, 2003

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.

3.14 Intercept Referral Service

3.14.1 General

Intercept Referral Service is a service used when a Customer disconnects service or changes telephone numbers or address. Intercept service is offered for a period of three months. Intercept Referral Extension Service is available to business customers for a maximum of nine months following the initial period of regular intercept referral service. Service is available subject to the availability of facilities. There is no charge for the initial 3 months of service. Extension service is available to business Customers for a maximum of nine months at the rates listed below.

3.15 Reserved for Future Use

Issued: October 30, 2003

Effective: December 14, 2003

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.

3.16 Toll Restriction Service

3.16.1 General

Provides for Exchange Access lines or trunks to be restricted from dialing billable toll calls. Local directory assistance calls are allowed. This service is offered subject to the availability of facilities to individual line residence, individual line business and dial switching type customers. Provision of toll restriction does not alleviate customer responsibility for completed toll calls.

Toll Restriction may include Billed Number Screening (BNS) for residential customers. BNS prohibits collect and/or third number billed calls from being charged to BNS equipped numbers. Some calls, originating from locations that do not have screening capabilities, may not be capable of being intercepted and denied. These calls will be billed to the customer if completed.

Issued: October 30, 2003

Effective: December 14, 2003

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.

3.17 900 Service Access Restriction

900 Service Access Restriction enables residence or business exchange access line customers to prohibit dialing of calls with the 900 prefix. Customers who choose this service will also be restricted from calling calls with the prefix of 976 and 676. This service is offered only where facilities permit and is only available on direct dialed calls.

Issued: October 30, 2003

Effective: December 14, 2003

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SECTION 4 – RATES

4.1 Network Exchange Bundled Service

4.1.1 IDT America Unlimited Plan

Package Price for IDT America Unlimited Plan in UNE Zones S & U: (T)

Primary Line, per month	\$39.95
Secondary Line, per month	\$39.95
Service Connection Fee, one time charge per line#	
Primary Line	\$69.00#
Secondary Line	\$55.00#

Package Price for IDT America Unlimited Plan in UNE Zone R: (N)

Primary Line, per month	\$49.95	
Secondary Line, per month	\$49.95	
Service Connection Fee, one time charge per line#		
Primary Line	\$69.00#	
Secondary Line	\$55.00#	(N)

#Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to IDT.

Issued: January 16, 2004

Effective: March 1, 2004

By:

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SECTION 4 – RATES

4.1 Network Exchange Bundled Service

4.1.2 IDT America Choice Service Plan

Package Price for IDT America Choice Plan in UNE Zones S & U:

(T)

Primary Line, per month	\$28.95
Secondary Line, per month	\$28.95
Service Connection Fee, one time charge per line#	
Primary Line	\$69.00#
Secondary Line	\$55.00 #

Package Price for IDT America Choice Plan in UNE Zone R:

(N)

Primary Line, per month	\$38.95
Secondary Line, per month	\$38.95
Service Connection Fee, one time charge per line#	
Primary Line	\$69.00#
Secondary Line	\$55.00#

(N)

Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to IDT.

Issued: January 16, 2004

Effective: March 1, 2004

By:

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SECTION 4 – RATES

4.1 Network Exchange Bundled Service

4.1.3 IDT America Additional Line Service Plan

Package Price for IDT America Additional Line Plan in UNE Zones S & U:

(T)

Primary Line, per month	\$21.95
Secondary Line, per month	\$21.95
Service Connection Fee, one time charge per line#	
Primary Line	\$69.00#
Secondary Line	\$55.00#

Package Price for IDT America Additional Line Plan in UNE Zone R:

(N)

Primary Line, per month	\$34.95
Secondary Line, per month	\$34.95
Service Connection Fee, one time charge per line#	
Primary Line	\$69.00#
Secondary Line	\$55.00#

(N)

#Service Connection fee waived for those customers who are served by a carrier prior to requesting service from IDT and who retain their existing telephone number when switching their service to IDT.

Issued: January 16, 2004

Effective: March 1, 2004

By:

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SECTION 4 – RATES

4.2 Miscellaneous Services (Cont'd.)

4.2.1 Rates

(D)

(D)

Issued: January 16, 2004

Effective: March 1, 2004

By:

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SECTION 4 – RATES

4.2 Miscellaneous Services (Cont'd.)

4.2.1 Rates

Service Connection Charge without installation visit	\$69.00 (Primary Line)*
Service Connection Charge with installation visit	\$55.00 (each additional line)*
Migration	\$97.50
Move Order	No charge
Transfer of Calls	TBD
Change of Telephone Numbers	TBD
Feature Add	TBD
Delete a Feature (Included in Package)	\$4.95
Delete a Feature (Not Included in Package)	No charge
Move (from Any Plan to Unlimited Plan)	\$4.95
Move (from Unlimited Plan to Any Other Plan)	No charge
Disconnect Line	\$4.95
Suspend Line (Voluntary or Involuntary)	No charge
Restore Suspended or Disconnected Line	No charge
Change Parameter Within Feature (FID)	\$29.99 (per occasion, per line)
Blocking Change (Add or Delete)	\$1.50 per request
Supplemental Orders	\$4.95
Keep Same Phone Number – New Location	No Charge
New Location/New Number	\$19.99 (Primary Line)
Request Call Detail Report	\$4.95 (each additional line)
Add/Delete PIC Freeze	\$69.00 (Primary Line)
Repair Charge with Technician Dispatch	\$55.00 (each additional line)
Vanity Number	\$10.00
Duplicate Invoice	TBD
Toll Restriction	TBD

* Service Connection fee waived for those customers who have telephone service prior to switching to IDT and who retain their existing telephone number after switching their service to IDT.

Issued: January 16, 2004
By:

Effective: March 1, 2004

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SECTION 4 – RATES

4.3 Reserved for Future Use (T)

(D)

|

|

(D)

4.4 Reserved for Future Use (T)

(D)

|

|

(D)

4.5 Public Telephone Surcharge

Rate Per Call: \$0.50

Issued: January 16, 2004

Effective: March 1, 2004

By:

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SECTION 4 – RATES

4.6 Optional Calling Features

Feature	Rate	
Three Way Calling	\$3.95	(D)
Three Way Calling (Per Use)	\$0.75	(D)
Speed Dial - 8	\$1.95	(D)
Speed Dial - 30	\$2.95	(D)
Call Return	\$2.95	
Call Return (Per Use)	\$0.75	
Repeat Dialing	\$1.95	
Repeat Dialing (Per Use)	\$0.75	
Anonymous Call Rejection	\$2.95	
Call Trace (Per Trace)	\$1.00	
Call Trace (when used with Call Trap & Trace Procedures)	\$1.00	
Call Forwarding Variable	\$1.95	(T)
Call Block	\$2.95	(N)
Call Waiting	\$4.95	
Call Waiting Deluxe	\$5.95	
Caller ID	\$4.95	
Caller ID with Name	\$5.95	
Deny Call Trace	N/A	
Deny Repeat Call	N/A	
Deny Return Call	N/A	
Line Blocking (*67)	N/A	(N)

*Nonrecurring charge

Issued: January 16, 2004

Effective: March 1, 2004

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SECTION 4 – RATES

4.7 Directory Assistance Service

A. Basic Directory Assistance	Per query
Direct dialed	\$0.75
B. Directory Assistance Call Completion	
Per completed call	\$0.30
C. National Directory Assistance	
Direct dialed, per call	\$0.75

Issued: October 30, 2003

Effective: December 14, 2003

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SECTION 4 – RATES

4.8 Operator Services

A. Local and Intrastate Usage Rates:

Usage charges will be billed at the rate in effect for the presubscribed service purchased by the Customer.

B. Per Call Service Charges

In addition to applicable usage charges, a service charge applies to each call completed with operator assistance. When more than one service charge would apply, only the greater charge is applied.

Customer Dialed Calling Card	\$0.40
Operator Dialed Calling Card	\$1.58
Collect	\$1.33
Third Party Billed	\$1.33
Person-to-Person	\$3.49
Operator Dialed Surcharge	\$0.80

(R)

Issued: January 16, 2004

Effective: March 1, 2004

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SECTION 4 – RATES

4.9 Busy Line Verification and Line Interrupt Service

	<u>Per</u> <u>Call</u>
Busy Line Verification	\$2.25
Emergency Interruption	\$5.00

Issued: October 30, 2003

Effective: December 14, 2003

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SECTION 4 – RATES

4.10 Directory Listing Services (Cont'd)

	Per Month
Primary Listing,	
Business	\$ 0.00
Residence	\$ 0.00
Additional Listings,	
Business	\$ 2.00
Residence	\$ 2.00
Non-Listed,	
Business	\$ 2.00
Residence	\$ 2.00
Non-Published,	
Business	\$ 2.00
Residence	\$ 2.00
Toll-Free Directory Listings,	
Business	\$ 15.00
Residence	\$ 15.00

Issued: October 30, 2003

Effective: December 14, 2003

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SECTION 4 – RATES

4.11 Carrier Presubscription

A. Application of Charges

After a Customer's initial selection for a presubscribed toll carrier and as detailed in Section 3.13, for any change thereafter, a Presubscription Change Charge, as set forth below will apply. Customers who request a change in intrastate and interstate carriers with the same order will be assessed a single charge per line.

B. Nonrecurring Charges

Per business or residence line, trunk, or port: \$5.00

Issued: October 30, 2003

Effective: December 14, 2003

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SECTION 4 – RATES

4.12 Intercept Referral Service

	<u>Residence</u>	<u>Business</u>
Basic Referral Service	\$7.00	\$7.00

4.13 Toll Restriction Service

	<u>Residence</u>	<u>Business</u>
Toll Restriction Charge, per line	\$5.00	\$5.00

4.14 900 Access Restriction Service

	<u>Residence</u>	<u>Business</u>
Initial Request	\$0.00	\$0.00
Subsequent Request, per line	\$5.00	\$5.00

4.15 Returned Check Charge

\$25.00

4.16 Late Charges

1.5%, as set forth in Section 2.10

Issued: October 30, 2003

Effective: December 14, 2003

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SECTION 5 - PROMOTIONS

5.1 General

The Company may, from time to time, as filed and approved by the VPSB, offer promotions to enhance the marketing of its services. These offerings may be limited to certain dates, times and locations.

Issued: October 30, 2003

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